



CIVICA

# Lynx SRG

The next generation  
of PNC access



**Developed by Civica in partnership with the Metropolitan Police Service, Lynx SRG is the next generation of PNC access. Conforming to NPIA PNC Terminal Access Gateway Specification requirements (STIF Replacement Gateway), Lynx SRG is a web based solution that operates on desktops, laptops and some in-car solutions to provide forces with complete PNC access. Its dynamic screen generation technology means current and future screens returned from the PNC can be supported.**

Centrally managed through a web server via a LAN or WAN, Lynx SRG requires no client installation and minimal user training. It offers the flexibility to operate on all forms of TCP based connection, including GSM, GPRS and 3G, and over on-demand access solutions such as Citrix. Using secure encrypted connections, Lynx SRG overcomes the session declaration capacity issues currently faced by older DCT access methods.

## Features & Functionality

- Declares up to 40,000 sessions.
- Dynamic page generation ensures PNC changes do not require new software releases.
- Intelligent automation lowers initial configuration requirements.
- PNC prints can be sent via email to designated email addresses or an operators' logged-on address.
- Windows account mapping prevents operators from accessing the PNC from another operators account.
- 24 programmable function keys allow operators to automate frequently typed text across multiple fields. Function keys are stored in a roaming profile accessible from any workstation.
- HTML web content format eliminates security alteration requirements to workstation policies. Client side ActiveX is not used.
- Clustered resilient architecture ensures 100% uptime of the PNC.
- Fully searchable local audit trail accessible via Lynx audit web application.
- All solution components are service based and accessible or configured via solution web applications.
- Word wrap of linked fields on the PNC.

**The Civica Group is one of the UK's most experienced providers of consultancy, software systems and managed services to the public sector. Supplying many customers in the UK, Australia and the USA, including over 700 local authorities, the company has more than a 20-year history of delivering effective software solutions to local government, police, criminal justice, healthcare and education organisations. Its UK customers include more than 90% of police forces.**

Integration is key to operational effectiveness and for making better use of vital resources. This is why Civica designs and implements solutions that connect people, processes and systems – solutions that integrate new technologies with existing applications and databases so clients can tackle crime and bring about safer streets and town centres through the effortless gathering and integration of information. These solutions feature the integration of PNC access, CCTV and ANPR with mobile and browser technology to unlock the power of information and increase mobility and coverage.

Additional solutions available include:

**Lynx PNCAuditor:** Integrates with existing PNC systems for secure, real-time, procedural and automated auditing of all force PNC transactions.

**Lynx PocketPNC:** Provides mobile web-based access to the PNC and provides #NQ, #NE (subset), #VE, #VK, #VC, #VM, #VL and #DL access. Requires no client installation and users need minimal training.

**Lynx PNC Services:** Provides XML access to the PNC. Existing systems can be integrated to include PNC data, all of which is available via an XML transaction. Systems currently integrated include: C&C, custody, FPO, MDT, ANPR, intelligence and emergency planning.

**PVP (Police Voice Portal):** Delivers PNC information via voice recognition technology. Key record information is verbally repeated to officers and complete information sent via an SDS message. Existing airwave radios can be used.

For the latest solutions information visit:

**[www.civica.co.uk](http://www.civica.co.uk)**

For further information or to book a meeting/demonstration telephone **0113 244 1404** or email **[marketing@civica.co.uk](mailto:marketing@civica.co.uk)**



Civica UK Ltd, Vanguard House, Dewsbury Road, Leeds LS11 5DD  
Telephone: 0113 244 1404 Fax: 0113 244 0835

Civica UK Ltd, 3rd Floor, Regent Court, Laporte Way, Kingsway, Luton LU4 8SP  
Telephone: 01582 644444 Fax: 01582 644446

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