



Civica Connect

Helping our customer help their customers

- + Intelligent voice & data convergence solutions
- + Customer contact centres
- + Call recording
- + Internet & email solutions
- + Business application hosting
- + Flexible working
- + Internet security
- + Web content management
- + Web hosting
- + Interactive information kiosks



Civica Connect is a trusted provider of fully managed Internet, voice & data solutions. We use our skill in establishing the answers which solve your requirements for voice & data, and ultimately provide integrated, intelligent solutions to you & your customers.

Civica Connect has the resource, expertise and experience to ensure you make the right connections. We specialise in providing companies with telephony, IT, Internet and data solutions, taking out the complexity and providing end-to-end managed, secure solutions to support your business.

civicaconnect.net

0845 345 4282



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Who are we?

Civica Connect is part of the **Civica Group**. As a group we have the expertise, experience and track record of providing IT services and solutions into the following sectors:

- Social Housing
- Local Government
- Corporate
- Health
- Emergency Services

Civica Connect currently provides voice, Internet and data solutions to over **200 businesses** across the UK, achieved by being at the **forefront of communications technology**, driven by product **innovation**.

Where we differ is that we provide a **manufacturer independent**, consultative approach by working with a number of “best of breed” partners to provide **tailored solutions**.



Achieving measurable benefits

Civica Connect has defined a new level of service for businesses and organisations nationwide.

Outstanding customer service forms the basis of everything we do, and it sets us apart. From the first time we meet, every step forward will revolve around meeting the fully managed service expectation.

Our aim is to achieve **measurable benefits** with all of our customers, through:

- Improved customer communication & service
- Improved business efficiencies
- Cost savings
- Lower operational overheads
- Staff retention
- Generation of Return On Investment

Call us to discuss how we can help improve your customer service & reduce costs.

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